

# Privacy Policy Omahu Storage

BE & H Limited Partnership trading as Omahu Storage is committed to protecting your privacy because we understand your personal information is important to you and worth protecting. We have robust systems in place to provide you with our services while complying with our obligations under the Privacy Act 2020.

Our service (being the provision of storage space and associated website functions) are intended for use by people located in New Zealand and not intended for use by anyone located outside of New Zealand.

References to “we” or “us” in this Privacy Policy means BE & H Limited Partnership trading as Omahu Storage.

We may change this Privacy Policy from time to time and we will tell you about a change in the Privacy Policy by updating the “last updated” date on our website. Unless otherwise stated, any changes to the Privacy Policy will take effect immediately upon being placed on the website and your continued use of the services will represent an agreement by you to be bound the Privacy Policy as amended.

## **1. APPLICATION OF THIS PRIVACY POLICY**

This Privacy Policy applies to any personal information (as that term is defined in the Privacy Act 2020) that we collect when you interact with us, including when you:

- use the Omahu Storage website
- email or phone us or otherwise communicate with us in writing

## **2. COLLECTION OF PERSONAL INFORMATION AND YOUR PRIVACY**

From time to time, we may collect or request personal information from you in the course of providing you, or by you accessing and using, the services. Personal information is any information about you that identifies you, or by which your identity can reasonably be ascertained.

## **3. WHAT INFORMATION MIGHT WE COLLECT?**

The type of personal information we may collect when you access and use the services may include your name, address, email address, phone number and any other information that we may request.

If you visit Omahu Storage, we may collect your personal information through our CCTV camera system, which may include audio, including your image and the number plate of your vehicle.

Omahu Storage may also collect your image and/or physical appearance details using facial recognition technology.

#### **4. WHY DO WE COLLECT PERSONAL INFORMATION?**

We collect personal information to provide you with, and allow you to access and use, the services.

By accessing and using the services you agree that we may collect, store and use any of your personal information including to do any of the following:

- To allow you to access and view your account created to receive the services.
- To assist in providing the services that you request, including to contact you about your use of the services.
- To take actions required to keep your information secure.
- To enhance your overall experience of the services.  
To undertake data analytics, insights, or data mining
- To detect and prevent criminal or disorderly behaviour and to monitor and ensure the safety and security of people in or around the storage facility
- To instruct a debt collection agency to recover amounts you owe us

Wherever possible, Omahu Storage will collect your personal information directly from you.

#### **5. DO WE DISCLOSE PERSONAL INFORMATION TO ANYONE ELSE?**

In providing you with, or by you accessing and using, the services, including where you register for an account to use the services, we may sometimes need to disclose your personal information to others. By using the services, you agree that we may disclose your personal information for any of the purposes listed in the above section but only to the extent necessary to achieve those purposes to:

- a third party outside of Omahu Storage who is contracted to us to provide a particular service to you on our behalf;
- a third party outside of Omahu Storage who is contracted to us to provide a particular service to us (including debt collection).
- our appointed payment provider to process your payments for rental;
- a third party helping us to manage loss prevention, crime, damage to property and public safety, including other retailers and law enforcement agencies; and
- third parties when we believe in good faith that we are required to do so by law.

You consent to the disclosure of your personal information in accordance with this Privacy Policy to the parties listed above.

#### **6. COOKIES AND TRACKING**

When you access the Omahu Storage website, we may use cookies to track your use of the services so that we can provide you with the best possible experience. A

cookie is a small piece of data that a website sends to your browser that may be stored on your system. Some information/services may be unavailable if you chose to disable your browser from accepting cookies.

We may use the information generated by cookies to:

- track traffic patterns to and from the relevant website;
- ensure any content (which may include any advertising) is being shown to the most appropriate person; and

By using the services, you consent to the storing and accessing of cookies or other information on your device in connection with your use of the site.

## **7. ANALYSIS TOOLS**

We may use various app, web and/or email analytics tools to collect information about your activity when you use the services through our website. The information we collect using such analytics tools may be information about you. By accessing and using our website, you consent to our use of such analytics tools to collect information about your access and use of the services through that site.

## **8. SECURITY OF PERSONAL INFORMATION**

Security of personal information is very important to us and we will take all reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification or disclosure. However, you acknowledge that security of the transmission of data over the internet can never be guaranteed, and it is your sole responsibility to protect access to any emails you receive from us that provide access to your information. To the maximum extent permitted by law, we will not be liable for any direct or indirect damage or loss if any third party gains unauthorised access to your information.

We will only retain personal information for as long as is required for the purposes for which that information may lawfully be used. Where we collect personal information using video surveillance systems and/or facial recognition technology, we may retain the personal information for as long as is necessary to investigate a crime or incident in accordance with New Zealand law.

## **9. ACCESSING, CORRECTING AND UPDATING PERSONAL INFORMATION**

Your personal information that you supplied to us in your signed contract will be held by Fitbooks Accounting Limited at Level1 124 Vautier Street, Napier 4110. Under the Privacy Act you have the right to access your personal information that we hold, and to have that information corrected and/or updated. To access, correct or update information we hold about you please contact us on 021 664 091 or email us [privacy@omahustorage.co.nz](mailto:privacy@omahustorage.co.nz). Or post Omahu Storage PO Box 12174 Ahuriri Napier. We will rely on the information that you have provided us so please ensure that information is accurate and kept up to date.

If you find that information, we hold about you is incorrect, please contact us immediately and we will correct it. Our contact details are above.

Last updated: Tuesday 17 August 2021